

RESUME



ISHAMUDDIN BIN MUSTAPHA

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Personal Background

Nationality : Malaysian
IC Number : 750711015827
Gender : Male
Date of Birth : 11th July 1975
Marital Status : Married
Height/Weight : 176cm / 74 kg
Language : Bahasa Malaysia and English (Verbal and Written).

Education Background

- ***Certificate in Knowledge Management***
JT Frank Academy - Distinction

- ***Certificate in Mechanical Engineering (Manufacturing)***
POLISAS - Obtained CPA: 3.27
~ Manufacturing Engineering, Engineering and Technical Drawing, Welding, Machining, Castings Technology, Basic robotic concept etc.

- ***Diploma in Mechanical Engineering***
UTM - Obtained CPA: 2.67

~ *Mechanic of Materials, Fluids Mechanic, Thermodynamic, Dynamic, Basic Electrical, Metrology etc.*

- Bachelor of Management (Hons)

UNITEM - Obtained CPA: 3.52

~ *Financial Accounting, Management Accounting, Human Resources Mgmt, Strategic Management, Statistic, Macro and Micro Economy, Company and Business Law etc.*

- Masters in Technology Management

UTM - Obtained CPA: 3.77

~ *Technology and Operation Management, Economic Analysis for Technology, Management Science, Management of Technology, MIS etc.*

- Phd (Management) – Specialized in Quality Systems and KM

UTM

Working Experience

Aug 10 ~ current : **Universiti Kuala Lumpur – Quality Engineering Section**

1. Lecturer,
 2. ISO Coordinator
 3. Lean Management trainer and consultation team member
 4. Gemba-Kaizen trainer and consultation team member
 5. ICC trainer and consultation team member
- *Responsible to deliver and fulfil all requirements in teaching and learning for bachelor degree and diploma level*
 - *Responsible to plan, developed, monitor, execute and maintain organization quality systems including QMS and other quality systems.*
 - *Responsible to assist HOS Quality Engineering to provide training and consultation services to customer on Lean, ICC, Gemba – Kaizen etc.*
 - *Continuously support organizational activities related directly and indirectly to UniKL's students and stakeholder.*

April 08 ~ Aug 10 : **SAJ Holdings Sdn Bhd – Water Academy**

1. **Training Unit Section Head (Acting),**
2. **Knowledge Management Internal Consultant for Ranhill Utilities Berhad**
3. **Water Academy Senior Executive – Quality and KM**

- *Responsible to consult the Working Committee and Steering Committee on the Knowledge Management activities*
- *Responsible to plan and conduct Knowledge Management training program*
- *Responsible to develop training module for technical and human development program*
- *Conduct training and consultation for RUB group on various quality technical and human capital development programmes.*

2002 ~ March 08 : **SAJ Holdings Sdn Bhd – Quality Assurance Department**

- ***Quality Assurance Senior Executive***

- *Responsible to perform inspection and evaluation on the overall activities and services, which is directly related with quality.*
- *Perform inspection and evaluation on the project side to ensure all activities are carried out accordingly to the correct procedure*
- *Perform and conduct inspection and evaluation to all materials, which is directly related to SAJH activities.*
- *Involve in ISO 9001 : 2000 QMS certification programme for HQ and WTP level i.e auditor for IQA etc.*
- *Planning and establish improvement plan, corrective and preventive action for all quality control activities and others necessary matters.*
- *Conduct testing activities for valve, water meters and others related materials related to SAJH activities.*
- *Handling all related matter to “Permohonan Kelulusan Bahan” such as factory audit, testing, profile evaluation etc.*

2000 ~ 2002 **Trace Media Malaysia Sdn Bhd – Quality Assurance Department**

1. ***QA Superintendent***

2. ***Quality Management Representative (QMR)***

- *Responsible to all matter related to Quality Assurance activities in the manufacturing company.*
- *Responsible to plan, organized, monitor, implement and execute all requirements and related matter for ISO9001:2000.*
- *Responsible to control and maintaining laboratory and all related equipment and instruments*

1997 ~ 2000 **Sumikei Memory Disk (M) Sdn Bhd – Quality Assurance Department**
- ***Quality Assurance Supervisor of Quality Assurance Department***

- *Responsible to assist QA Mgr in all matter related to Quality Assurance activities in the manufacturing company.*
- *Supervise QA technician and QA Operator*
- *Responsible to control and maintaining laboratory and all related equipment and instruments*

List of publication

- A Review on Quality Management Systems Maintenance Framework: Process Based Management, Knowledge Quality and Knowledge Self-efficacy as New Elements (*Jurnal Teknologi – Scopus*)
 - Six Sigma Applications: Enhancement Sigma Level towards Quality Improvement at Automative Company (*Advance material research – Scopus*)
 - Recycling of Aluminium - Developing Design Criteria for Aluminium Cans Compressor (*Jurnal of recycle material - Scopus*)
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Achievement and Relevant Skills

- Certified as Lead Auditor / Assessor by SIRIM – S3G for Quality Management Systems
- Internal Auditor – Neville Clerk

Certified Trainer by PSMB, Kementerian Sumber Manusia, Malaysia

- Certified as Radiation Protection Officer by Malaysian Institute Of Nuclear Technology Research (MINT) and Lembaga Perlesenan Tenaga Atom Malaysia
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 - Winner of GEKO Award 2009 (Practicing Category)
(*Award delivered by Deputy Minister of Education*)
 - Winner of GEKO Award 2008 (Potential Category) –
(*Award delivered by Guest of Honour Chairman of Mauritius Training Board*)
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Engineering Skills**Quality, Process Improvement and Mgmt Skills**

- Basic skill in Milling Machine - Process control & Statistical analysis
 - Basic skill on Lathe Machine - Lean, QC tools, SPC, QCC, 6 Sigma, MSA, FMEA etc
 - Basic skill on Fabrication - Human Resources development & interpersonal
 - Basic skill on Welding - Financial Accounting and Strategic Management
 - Structural analysis - Training and consultation
 - Thermal analysis - Operational and technological management
 - Materials Science - Knowledge Management,
 - Failure Analysis - Business & Company Law
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Computer:

- Microsoft Software (Word, Excel, PowerPoint, Access)
 - AutoCAD
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Strength

A motivated person, honest and ambitious candidate who have self-discipline, confident, hardworking, strong work ethics and have willingness to work hard and to achieve objectives. Good communication, negotiation and presentation skills. Ability to relate to individuals, cooperation and work as a member of a team Friendly, creative, and well-organized to give commitment towards team project. Honest and out spoken in giving ideas, opinion and discussion. A responsible, practical and perseverance person. Brave heart and high achiever.